

November 29, 2024

# FINTECH SELECT LTD.

#### **MANAGEMENT'S DISCUSSION & ANALYSIS**

OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS For the three and nine months ended September 30, 2024

The subsequent discussion and analysis represent management's evaluation of Fintech Select Ltd.'s performance and financial status. It's advised to review them alongside the unaudited condensed consolidated interim financial statements for the three and nine months ending September 30, 2024, along with their accompanying notes. These statements adhere to International Financial Reporting Standards ("IFRS") and involve management's judgment in making estimates and assumptions, which influence the figures reported and disclosed in the financial statements and notes. Interested parties can access the company's latest filings on the SEDAR website.

## Management's Responsibility for Financial Reporting

The consolidated financial statements and Management's Discussion and Analysis (MD&A) have been meticulously prepared by Management, who, when necessary, have exercised informed judgments and made estimates regarding the outcomes of events and transactions, with careful consideration of materiality. Management fully acknowledges its responsibility to ensure the fairness, integrity, and objectivity of all information presented in the consolidated financial statements and their MD&A. To fulfill this duty, Management relies on the Company's robust system of internal controls, designed to reasonably safeguard assets, ensure accurate recording and execution of transactions with Management's authorization, and provide a reliable foundation for preparing the consolidated financial statements and MD&A. The Board of Directors fulfills its responsibility for the consolidated financial statements by scrutinizing them alongside management and the Company's auditors. All amounts mentioned in the MD&A are denoted in Canadian dollars, unless specified otherwise.

#### **Forward-looking Statements**

The MD&A includes forward-looking statements that express the Company's current expectations concerning future events. These statements often employ terms like "seek," "anticipate," "plan," "estimate," "expect," "intend," and phrases indicating potential outcomes such as "may," "will," "should," "could," or "might" occur or be achieved. Such forward-looking statements entail risks and uncertainties, encompassing challenges in predicting product approvals, the reception and demand for new products, competitive product offerings and pricing strategies, delays in product development and launch, regulatory dynamics, fluctuating operational outcomes, and other factors. Any of these could diverge materially from the discussed or implied outcomes in the forward-looking statements. While certain risks are inherent in the industry, others are more specific to the Company. Investors are advised to refer to the "Risk Factors" section of this MD&A, as well as the Company's ongoing quarterly filings, for further insights into the risks and uncertainties associated with these forward-looking statements. It's crucial for investors not to overly rely on these forward-looking statements. Management does not

undertake to update or modify any forward-looking statements based on new information, subsequent events, or other factors.

## **Corporate Overview**

Fintech Select Ltd. TSX-V: FTEC (corporate website: <a href="www.fintechselect.com">www.fintechselect.com</a>) leads the way in financial payment services, offering cutting-edge solutions such as prepaid card programs, POS Cryptocurrency, and e-wallet and online payment solutions. Our goal is to seamlessly integrate these core assets, creating a new landscape that benefits both consumers and businesses. Additionally, we operate a 24/7/365 multi-lingual call center, providing top-notch customer support to third-party customers in Canada and the USA, as well as to our own customers across all our platforms. Our mission is to empower customers with choices, convenience, and cost-effective financial transaction options, while striving for excellence in our call center services.

The Company has prioritized the expansion of this aspect of its call center business, achieving an impressive growth rate of 47% between 2022 and 2023. Although a single customer contributes a significant portion of its revenue and maintains a longstanding relationship spanning over 20 years, the Company serves numerous clients and operates various programs under this customer. Moreover, the ongoing initiative to enhance the customer service platform by introducing extra features and automated reporting capabilities is intended to streamline the reporting process for both the Company's customer care operations and its clients. This continual endeavor is aimed at enhancing the Company's revenue and profit potential.

During 2022 to 2024, the Company concentrated on various initiatives, including a significant focus on revamping its platform using cutting-edge POS Cryptocurrency software technology, particularly leveraging Android POS terminals. Simultaneously, the Company is actively seeking reputable exchanges and service providers to support its exchange transactions. Engagements with both local and global service providers are underway, with hopes of finalizing a solid agreement in the near future. Additionally, the Company wants to confirm that it still holds five bitcoins as an asset as of the current date. The objective is to roll out this platform specifically within Canada at this stage.

The Company maintains confidence in its proprietary platform, which is distinctive and caters to a wide range of users interested in conducting Crypto transactions with small amounts of money, as well as facilitating bill payments.

Management has contemplated merging the functionalities of the e-wallet and POS cryptocurrency platforms into a unified platform due to their shared similarities. This strategic direction has bolstered the confidence of the IT development team in the newly developed platform. Additionally, the Company plans to maintain a separate version of the POS Cryptocurrency platform for deployment within Canada. Recently, the Company has successfully renewed its registered license as a Canadian Money Service Business (MSB) with FINTRAC.

Given the Company's positive cash flow, management has begun hiring additional IT resources to accelerate the redevelopment and enhancement of its platform. This decision is now financially feasible without causing any disruption to its operational activities. The Company will provide shareholders with further updates on this initiative as more specific details become available.

In recent years, our Company has developed an extensive closed-loop prepaid card solution specifically tailored for our Libyan partner, Raseed. This solution serves Raseed's clients in Libya as well as regional banks. It allows banks and other clients to load funds onto their cards for use within the closed network of point-of-sale terminals. However, there has been a decline in demand for this solution due to waning interest and the continued availability of physical currency, which was the initial

motivation for developing this platform. Consequently, we are committed to enhancing the solution and exploring its implementation in other countries where there may be a demand.

# **Selected Consolidated Financial Information**

The subsequent selected consolidated financial information has been extracted from our consolidated financial statements for the three and nine months ended September 30, 2024 and 2023 and our financial positions as of September 30, 2024 and December 31, 2023.

	3 months ended September 30		9 months ended September 30,	
	2024	2023	2024	2023
REVENUE	\$ 780,669	\$ 752,893	\$ 3,376,272	\$ 3,169,078
EXPENSES				
Goods and services purchased	38,950	51,832	194,238	173,642
Salaries and benefits	787,008	795,721	2,334,133	2,271,897
Other general and administrative	56,452	43,248	258,012	149,328
Foreign exchange loss (gain)	12,947	(10,200)	(10,731)	15,851
Depreciation and amortization	4,312	13,572	13,504	74,170
Interest expenses		88		6,768
	899,669	894,261	2,789,156	2,691,656
Net income	(119,000)	(141,368)	587,116	477,422
Exchange difference on translating				
foreign operation	8,426	(12,549)	(12,235)	1,076
Gain/(loss) on revaluation of intangibles	26,455	(18,918)	163,792	70,534
Comprehensive income	\$ (84,119)	\$(172,834)	\$ 738,673	\$ 549,032
Income per share				
Basic and diluted	\$ (0.001)	\$ (0.002)	\$ 0.007	\$ 0.006
Weighted average number of shares outsta	nding			
Basic and diluted	80,049,515	80,049,515	80,049,515	80,049,515

# Summary of annual results for the past three years

	2023	2022	<u>2021</u>
Revenue	\$ 3,822,182	\$ 2,587,867	\$ 2,771,261
Net income (loss)	329,212	1,196,384	(112,797)
Total assets	<u>555,247</u>	483,032	1,223,070
Earning (loss) per share			
- Basic	\$ 0.004	\$ 0.015	\$ (0.002)
- Diluted	\$ 0.004	\$ 0.015	\$ (0.002)

# Summary of the Quarterly Results for the past 8 Quarters

		Revenue	<u>Net</u>
		<u>\$</u>	income(loss)
			<u>\$</u>
<u>2024</u>	3 <sup>rd</sup> qtr.	<u>780,669</u>	<u>(119,000)</u>
	2 <sup>nd</sup> qtr.	<u>1,312,369</u>	<u>387,982</u>
	1 <sup>st</sup> qtr.	<u>1,283,232</u>	<u>318,133</u>
2023	4 <sup>th</sup> qtr.	<u>653,104</u>	(148,209)
	3 <sup>rd</sup> qtr.	<u>752,893</u>	(141,369)
	2 <sup>nd</sup> qtr.	<u>1,042,527</u>	<u>164,190</u>
	1st qtr.	1,373,658	454,600
2022	4 <sup>th</sup> qtr.	616,259	(512,445)

# Financial position

	Septem	ber 30, 2024	Decem	ber 31, 2023
Current assets	\$	914,164	\$	469,850
Total assets		988,968		555,247
Current liabilities		1,037,240		1,342,192
Total liabilities		1,037,240		1,342,192
Total shareholders' deficit	\$	(48,272)	\$	(786, 945)

## **Third Quarter Results of Operations**

Revenues for the third quarter of 2024 were \$780,669, compared to \$752,893 for the third quarter of 2023. Gross profit (Operating Revenue less cost of goods and services purchased) for the third quarter in 2024 was \$741,719 compared to \$701,061 in the same quarter in 2023. The Company is continuing to pursue growth opportunities for new revenue streams while maintaining focus on its profitable lines of business.

Salary and Benefit expenses were \$787,008 for the third quarter of 2024, which is consistent with \$795,721 for the same quarter of 2023.

Other General and Administrative expenses were \$56,452 for the third quarter of 2024, up from \$43,248 for the same quarter of 2023, primarily due to rental expenses were recorded after the long-term office lease agreement was ended and not renewed.

A foreign exchange loss of \$12,946 was recorded for the third quarter of 2024, compared to a gain of \$10,200 in the same quarter of 2023.

Depreciation and amortization expenses stood at \$4,312 for the third quarter of 2024, notably lower than the \$13,572 recorded for the same quarter of 2023. This decrease is attributed to the full amortization of right-of-use assets.

In the third quarter of 2024, the Company had a gain on the re-evaluation of intangibles amounting to \$26,455, increased from a loss of \$18,918 reported in the same quarter of 2023. This gain reflects the adjustment in the fair market value of the Bitcoins held by the company, and it was recorded in other comprehensive income.

The Company incurred a net loss of \$119,000 (or \$0.002 per share) for the three months ended September 30, 2024, compared to a net loss of \$141,368 (or \$0.002 per share) for the three months ended September 30, 2023. The exchange difference on the translation of the Company's US foreign operations for the third quarter of 2024 incurred a gain of \$8,426, compared to a loss of \$12,549 for the same quarter of 2023.

#### Year to date

Year to date Revenues as of September 30, 2024 were \$3,376,272 compared to \$3,169,078 for the same period 2023. Year to date gross profit (Operating Revenue less cost of goods and services purchased) as of September 30, 2024 was \$3,182,034 compared to \$2,995,436 in the same period 2023.

Year to date salary and benefit expenses were \$ 2,334,133 as of September 30, 2024 which is slightly higher than \$2,271,897 as of September 30, 2023. Year to date other general and administrative expenses were \$258,012 at September 30, 2024 compared to \$149,328 as of September 30, 2023. The increased salary and benefits were primarily attributed to adjustments in salaries and rise in minimum wage rate.

The Company had a net gain of \$587,116 for the nine months ended September 30, 2024 compared to net gain of \$477,422 for the nine months ended September 30, 2023.

# **Financial Condition**

#### **Assets and liabilities**

As of September 30, 2024, the Company's total assets amounted to \$988,968, while total liabilities stood at \$1,037,240. This compares to \$555,247 in total assets and \$1,342,192 in total liabilities as of December 31, 2023.

The fair value of the Bitcoins held by the Company as an investment increased by \$163,792 over the nine months ended September 30, 2024.

## **Liquidity and Capital Resources**

We plan to allocate our funds to fulfill funding requirements for business development and new customer deployments, aligning with projected market demand. The specific funding needs may fluctuate based on factors such as the execution of our business plan, progress in product and business development, and sales performance, alongside the management of working capital requirements.

We anticipate that, in addition to our existing cash reserves and operational cash flow, proceeds from new debt and equity financing will be necessary to meet our expected cash needs for working capital, growth capital, and capital expenditures in the foreseeable future. It's imperative for the Company to secure additional capital to settle existing obligations, manage working capital needs, and finance new contracts in the financial services sector.

Currently, the Company doesn't have prearranged facilities for capital, but we'll continuously assess the timing and type of capital raise. It's important to note that there's no guarantee of successful completion of any equity financing, arrangement of additional debt with our current lender, or securing a new debt facility.

## Share Capital

The fully diluted share capital of the Company is as follows:

Description	September 30, 2024	December 31, 2023
Common shares iss Options TOTAL:	sued 80,049,51 5,760,00 85,809,51	5,760,000

As of November 29, 2024, 80,049,515 common shares and 5,760,000 options are outstanding.

# **Control and Procedures**

The Chief Financial Officer and Senior Management have assessed the effectiveness of our disclosure controls and procedures for the three and nine months ended September 30, 2024. They have determined that our disclosure controls and procedures were efficient in ensuring that significant information concerning the Company was captured, processed, summarized, and reported promptly, meeting the Company's continuous disclosure obligations.

Furthermore, our Chief Financial Officer and Senior Management are accountable for designing internal controls over financial reporting within the Company to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with IFRS (International Financial Reporting Standards).

There have been no alterations to the Company's internal controls over financial reporting during the most recent period that have had a significant impact—or are reasonably expected to have a significant impact—on the Company's internal control over financial reporting.

#### CRITICAL ACCOUNTING POLICIES AND ESTIMATES

# **Nature of Operations and Going Concern Uncertainty**

These consolidated financial statements have been prepared on a going concern basis, assuming that the Company will continue its operations in the foreseeable future and can meet its obligations as they become due. However, the Company has historically incurred losses, experienced cash outflows from operations, and has significant negative working capital at year-end, raising concerns about its ability to sustain operations without additional equity or long-term debt financing.

The Company's ability to continue its operations depends on achieving sustainable profitability or obtaining sufficient financing to address its working capital shortfall.

These financial statements do not reflect adjustments that would be necessary to the carrying values and classification of assets and liabilities if the going concern assumption were not appropriate.

As of September 30, 2024, the Company has a working capital deficiency of \$123,076 (compared to a deficit of \$872,342 on December 31, 2023). The Company anticipates having enough liquidity to fund its operations for no more than twelve months. This deficiency restricts the Company's ability to fund capital expenditures and ongoing operations.

Due to these cash flow constraints, there is significant doubt about the Company's ability to continue as a going concern. Its continuation relies on securing short-term financing, addressing working capital needs, reducing operating expenses, and increasing revenues. Management is implementing cost-cutting measures, such as streamlining operations, reducing research and development expenses, and minimizing capital expenditures. Additionally, the Company is actively reducing liabilities by negotiating with creditors and expanding its current call center businesses while seeking new business opportunities.

# **Critical Accounting Estimates**

The preparation of financial statements in accordance with IFRS necessitates management to make estimates and assumptions that influence the reported amounts in the consolidated financial statements and accompanying notes. Although management believes these estimates and assumptions, based on their best understanding of current events and potential future actions by the Company, are reasonable, actual results may differ from these estimates.

Key estimates and assumptions encompass determining the value in use for impairment tests, valuation of investments, valuation of share-based payments, the useful lives of property and equipment for amortization, allowance for doubtful accounts, valuation of right-of-use assets, lease obligations, and fair values of financial assets.

These estimates have been consistently applied compared to prior periods, and there are no identified trends, commitments, events, or uncertainties that management believes will significantly impact the assumptions used in these consolidated interim financial statements. However, it's important to note that these estimates are influenced by numerous factors, some of which may be highly uncertain.

## **Key Management Compensation**

Key management personnel are individuals who possess the authority and responsibility for planning, directing, and overseeing the activities of the Company, both directly and indirectly. This encompasses any director, whether executive or otherwise, of the Company. The Company's key management personnel comprise the board of directors, the Chief Executive Officer & President, the Chief Financial Officer, and the Director of Business Operations.

Remuneration of key management of Company was as follows:

	Three months ended September 30		
	2024	2023	
Salaries and Benefits	\$ 122,250	\$ 119,131	

From year 2022 to 2024, the Company's director and CEO, Mohammad Abuleil, has provided funds directly or indirectly (via a related or affiliated person or entity) at zero interest to address various financial needs of the Corporation. These funds were utilized to retire interest-bearing liabilities, reduce long-term corporate debt, cover corporate expenses, and bolster general working capital. As of September 30, 2024, these advances had been paid off in full (compared to \$89,162 at December 31, 2023).

Additionally, the Company granted a registrable general security to Mr. Abuleil under terms considered customary and appropriate by the Board of Directors, and based on advice from independent counsel.

Furthermore, as of September 30, 2024, an amount of \$96,114 (compared to \$270,695 at December 31, 2023) included in accounts payable was owed to directors and officers of the Company. Loan from a director has been paid off in full in the second quarter of 2024.

## **General Risk Factors**

An investment in our common shares carries inherent risks and is speculative in nature. Prospective purchasers of common shares should carefully evaluate the following risk factors outlined in this MD&A, as well as other risk factors detailed in our continuous disclosure filings submitted to Canadian securities regulators via SEDAR. The following summary highlights certain risks associated with the Company's business and should be reviewed alongside comprehensive information found elsewhere in this document. It's important to note that the risks and uncertainties described below are not exhaustive, and the Company may face additional risks and uncertainties not currently known or considered immaterial. Should any of the following risks materialize, it could negatively impact the Company's business operations, financial performance, and overall financial condition. Consequently, the trading price of the Company's Shares may decline, potentially resulting in shareholders losing all or part of their investment.

#### **Economic Recession Response**

The current economic landscape, characterized by ongoing inflation and the Company's response to the economic downturn, is resulting in lower-than-anticipated sales across all technology markets. The

precise impact of these evolving economic conditions remains uncertain, as their full macroeconomic ramifications are yet to be determined. There is a possibility that a recession could directly or indirectly influence the Company's business and financial outcomes.

For example, during periods of high inflation, the Company may face increased supply chain costs that it may or may not be able to pass on to its customers. Failure to effectively transfer these rising costs could lead to diminished gross profit margins. Moreover, inflation may prompt a decrease in demand for the Company's products and services as customers adjust their purchasing habits, either seeking more affordable alternatives or reducing consumption in response to inflationary pressures and broader economic trends.

In response to this inflationary environment and the potential for an economic downturn, the Company is proactively monitoring its expenses and consumer behaviors to optimize both revenues and gross profit margins. Additionally, the Company is closely monitoring economic conditions and remains prepared to implement necessary measures if a recession or stagflation directly impacts its business and future performance, including aspects such as total revenues and profit margins.

## Liquidity

We face a working capital deficit, indicating that our current assets as of September 30, 2024, did not cover our current liabilities. Consequently, if we fail to improve our current assets to current liability ratio, our operations could be jeopardized.

A portion of our operational cash flow is allocated towards servicing our debt and financing the development of our new platforms. Our ability to fulfill our debt and other financial obligations hinges on our financial and operational performance, which is influenced by prevailing economic and competitive conditions, as well as various factors beyond our control. These include fluctuations in interest rates, the economic impact of inflation and recession, market liquidity conditions, increased operating costs, and industry trends.

Should our cash flow and capital resources prove insufficient to meet our liabilities, we may be compelled to scale back or postpone capital expenditures, growth initiatives, product and service launches, and future business opportunities. In such scenarios, we may need to consider asset sales, seek additional capital, or undertake restructuring measures to address our financial challenges.

## **Cash Flows and Profitability**

We have yet to consistently generate profits, and there's no guarantee that we will achieve profitability in the future or maintain it once attained. A substantial portion of our financial resources has been and will continue to be allocated towards developing new financial products and services, as well as marketing activities. Our success hinges on our ability to generate revenues such that business development and marketing endeavors can be funded internally, without relying on external financing. However, there's no assurance that future revenues will be adequate to sustain these initiatives.

Our current and future expense levels are primarily based on our investment plans and revenue projections, and are largely fixed. As a result, we may face challenges in promptly adjusting spending to offset unexpected revenue shortfalls. Consequently, any significant revenue shortfall compared to our planned expenditures would immediately impact our business, financial performance, cash flow, and overall financial condition.

Moreover, in response to changes in the competitive landscape, we may occasionally make strategic decisions regarding pricing, services, or marketing approaches. While these decisions are intended to position us favorably in the market, they could potentially have a material adverse effect on our business, financial performance, financial condition, and future prospects.

# **Customer Relationships and Loss of Major Customers**

Our ability to maintain existing customer relationships and cultivate new ones is crucial to the success of our products and services. Failure in this regard could lead to reduced support for our offerings, resulting in significant adverse effects on our business, financial condition, and/or operational outcomes.

Losing one or more major customers, failing to attract new customers promptly, or experiencing a decrease in sales and revenues from existing customers would severely impact our business, financial condition, liquidity, operating results, and future prospects.

In the current quarter, one customer accounts for 97% of our revenue (compared to 92% in 2023). Although this single customer contributes a significant portion of the Company's revenue and maintains a longstanding relationship spanning over 20 years, the Company serves numerous clients and operates various programs under this customer. The loss of a contract with this customer could have a substantial negative impact on our sales and profitability, underscoring the critical nature of maintaining strong customer relationships and diversifying our customer base.

#### **Uncertain Demand**

The demand for our products and services relies on various social, political, and economic factors that are outside of our influence. While we anticipate that the demand for our offerings will continue to expand, there is no guarantee that such demand will materialize, or that customers will choose to purchase our products or services to meet their needs.

## **Effective Growth Management**

Failure to effectively manage our growth could have adverse effects on our business and operating outcomes, potentially leading to a decline in the market price of our Common Shares. We anticipate ongoing expansion of our operations both domestically and internationally. However, this growth, along with the increase in our workforce, is placing and will continue to place strain on existing management systems and resources. Inadequate management of the anticipated growth may result in higher operating expenses, ultimately causing us to fall short of shareholders', securities analysts', or prospective investors' expectations regarding future operating results.

# Competition

We operate within a highly competitive marketplace, facing numerous competitors. Heightened competition may lead to decreased gross margins or a loss of market share, both of which could significantly impact our business and operational results. Management cannot guarantee successful competition against current or future rivals, nor can we assure that competitive pressures will not detrimentally affect our business.

Some competitors may possess the ability to respond more swiftly to new products or changing customer demands, or allocate greater resources to product development, promotion, and sales

compared to us. Additionally, certain competitors may engage in strategic acquisitions or form partnerships with industry peers or third parties to enhance their market dominance.

It's worth noting that some of our competitors also serve as both customers and suppliers of the Company. Therefore, it's essential for us to maintain positive relationships with these competitors and coexist harmoniously in the marketplace.

## **Financing Requirements and Availability of Capital**

We anticipate an increase in our capital requirements due to the growth of the new e-wallet and online payment business opportunity we are exploring, as well as the proposed expansion of our marketing and business development activities. Additionally, should we decide to enhance revenue in this area of our business, we may need to invest in the required inventory of top-up products. The exact amount of our future capital needs may be influenced by various factors, including slower growth, adverse changes in our business environment, delays in expanding our customer base, regulatory factors, and unanticipated rapid growth or competitive pressures.

There is a possibility that we may need to raise additional funds to pursue strategic acquisitions, investments, or other relationships we deem essential. As such, our actual capital requirements may differ from our current estimates, and these variations could be significant. Furthermore, there is no assurance that additional financing will be available to us on commercially reasonable terms, or at all. If we are unable to secure adequate funds or obtain financing on acceptable terms, we may face challenges in funding our expansion, seizing strategic opportunities, or responding to competitive pressures. Such difficulty in obtaining financing when required could materially impact our business, financial results, cash flow, financial condition, and future prospects.

If we raise additional funds through the issuance of equity or convertible debt securities, it may result in a reduction in the percentage ownership of our shareholders, additional dilution for existing shareholders, and such securities may carry rights, preferences, and privileges that are senior to those of our Common Shares.

## **Share Price and Volume Volatility**

The trading volume of our Common Shares may be limited or sporadic, potentially impacting our shareholders' ability to sell them. Additionally, our share price could be subject to significant volatility and wide fluctuations due to various factors, including those outlined in this MD&A. Moreover, fluctuations in the broader financial markets and changes in economic conditions may also adversely affect the market price of our Common Shares.

# **Fluctuation in Operating Results**

We anticipate fluctuations in our future quarterly operating results due to various factors, including, but not limited to: (i) fluctuations in sales to both new and existing customers due to the seasonal business of the call center; (ii) changes in marketing and other operating expenses; (iii) competitive dynamics; and (iv) the timing of deliveries; (v) increase in minimum wages. As a result, we believe that comparing our operating results from one period to another may not necessarily provide meaningful insights and should not be relied upon as indicative of future performance.

It's probable that our future quarterly operating results may occasionally fall short of the expectations of security analysts or investors, which could have a material adverse effect on the market price of our Common Shares. Until we are able to consistently generate and forecast positive cash flows from recurring revenue, there remains a risk associated with utilizing our existing cash resources, potentially necessitating additional cash infusions from investors to sustain our operations.

## **Reliance on Key Personnel**

To date, we have relied on a relatively small number of key officers and employees to drive our operations. Our senior executives possess extensive experience in our industry, and they are intimately familiar with our business, products, and customer base. However, the loss of knowledge, management expertise, and technical proficiency resulting from the departure of one or more members of our core management team could have significant ramifications.

Such a loss may lead to a diversion of management resources, create a temporary executive gap, or hinder our ability to develop and pursue other business strategies, ultimately impacting our business and financial results negatively. Additionally, given the technical nature of our business, our success relies on our ability to attract and retain qualified personnel in various areas such as management, marketing, information technology, and technical roles.

Competition for skilled personnel in our industry and geographic regions is fierce, and there is no guarantee that we will be able to consistently attract and retain the talent necessary for the multifaceted business landscape in which we operate. If we fail to retain qualified personnel for our financial service business, it could impair and delay our product development and implementation initiatives, thereby adversely affecting our cash flow, financial condition, and operational performance.

#### **Credit Risk and Bad Debts**

We consistently assess the risk associated with collections from both new and existing customers, taking into account factors such as customer size, payment history, and type. However, there is always a possibility that some customers may fail to fulfill their obligations to us, leading to outstanding amounts that we are unable to collect. This scenario could result in the incurrence of bad debt charges during a specific period.

The occurrence of significant bad debt or the inability to collect on amounts owed by customers could have a material adverse effect on our cash flow, financial condition, and operational results. Therefore, managing and mitigating this risk is a critical aspect of our financial management strategy.

# **Regulatory Regime**

Periodically, governments and regulatory bodies conduct reviews of legislation and regulations relevant to the industries we operate in. These reviews may lead to the enactment of new laws or the adoption of additional regulations in Canada, the United States, or other jurisdictions. Such changes could potentially impact businesses in these regions and pose a threat to our growth prospects.

Our expansion into the financial services sector exposes us to a highly regulated environment. The financial industry is subject to extensive regulation aimed at safeguarding consumers and the public,

mancial industry is subject to extensive regulation almed at safeguarding consumers and the p

while also providing standardized guidelines for business operations. As providers of financial products, we and our partners are subject to various federal and provincial laws and regulations governing areas such as Know-Your-Customer (KYC) procedures, Anti-Money Laundering (AML) measures, Anti-Terrorist Financing (ATF) regulations, and the protection of customers' personal information.

Legislation pertaining to prepaid gift or stored-value cards has been enacted in most provinces, and the Canadian government recently issued a consultation paper titled "Strengthening Canada's Anti-Money Laundering and Anti-Terrorist Financing Regime," which includes proposals to enhance the Proceeds of Crime (Money Laundering) and Terrorist Financing Act. Some of these proposals specifically address emerging payment technologies and could significantly impact the payments and cards industry in Canada.

While we believe that we are currently in compliance with all applicable laws and regulations, it's important to note that many of these regulations are relatively recent, complex, and at times ambiguous. Therefore, we cannot guarantee 100% compliance with all laws, nor can we ensure unanimous agreement from courts, arbitrators, and regulators regarding our compliance status.

Failure to comply with existing or future laws and regulations, or changes therein, could lead to unforeseen costs, limitations, and adverse effects on our business, financial condition, and operating results. Thus, ongoing vigilance and adherence to evolving regulatory requirements remain essential aspects of our operations.

#### **Economic Risk**

Any significant shifts within the market segments we serve could potentially impede our ability to sell products and services within those segments, thereby negatively impacting our business. The broader economic landscape affects us and our subsidiaries in various ways, encompassing customer spending habits, capital accessibility, and the availability of funds for marketing and advertising initiatives. An economic downturn may lead to a reduction in demand for our products or services.

The growth trajectory of our customers' businesses is intricately linked to the prevailing economic conditions, thereby potentially influencing our operational performance. We cannot accurately forecast the precise impact of current economic conditions on our future results, nor can we predict when the economy will demonstrate meaningful improvement. Consequently, our current and prospective customers may opt to curtail or postpone purchases, defer ongoing projects, or delay contract agreements.

Such circumstances may result in heightened delays and defaults in payments or debt collections, while also intensifying competition within our industry. Certain competitors may resort to price reductions to either maintain or expand their market share, thereby exerting downward pressure on prices and potentially impacting our pricing and profitability in the process. Thus, our financial performance may be adversely affected by these dynamics.

#### **Liabilities from Acquisitions**

As part of our growth strategy, we actively seek acquisition opportunities in complementary markets. While our acquisition process involves thorough due diligence, and our agreements include detailed representations and warranties, unforeseen liabilities associated with acquired assets could emerge post-acquisition. The discovery of material liabilities could significantly impact our business, financial

condition, and future prospects. Additionally, acquisitions funded through cash or Common Shares may dilute shareholder value or affect our cash position.

## **Changes in Technology**

Our ability to adapt to the rapid evolution of technology in our industry is critical to maintaining our business and financial health. Technological advancements, new products, and evolving industry trends constantly shape our market landscape. These changes may impact the demand for our products, hasten the obsolescence of our offerings, and necessitate adjustments to our product and service portfolios.

We recognize that our future success hinges on our capacity to anticipate and respond to these dynamic shifts. Timely delivery of services and products that align with evolving customer needs and industry trends is paramount. Additionally, the effectiveness of our partnerships and supplier relationships in adapting to changing technologies is essential.

However, we acknowledge the uncertainty inherent in navigating technological changes and competing products and services. There is no guarantee that we will successfully address these challenges or avoid delays or setbacks, which could adversely affect our business, financial position, and operating results. Therefore, we remain vigilant in monitoring industry developments and proactive in adapting our strategies to mitigate potential risks.

#### **Network and Internal Fraud**

If fraudulent activity occurs within our networks or on our systems, it may result in financial costs to the company, particularly if it's determined that the breach stemmed from our negligence or failure to adhere to network regulations. Even if the fault lies with a perpetrator beyond our control, we may still bear the financial burden if they cannot be identified or held accountable.

As the industry witnesses the emergence of new fraud methods, we may need to invest significantly in additional security measures to safeguard against these threats. These expenses could be incurred voluntarily or mandated by changes in network regulations. Furthermore, instances of fraud can erode consumer trust, potentially leading to reduced transaction volumes with our financial products, ultimately impacting our cash flow.

Given that our employees and contractors have access to our systems and infrastructure, the risk of internal fraud exists. If individuals in key control positions were to engage in fraudulent activities, such as tampering with transactions or creating fake accounts, it could adversely affect our cash flow. To mitigate these risks, we enforce internal controls and maintain insurance coverage for network and internal fraud incidents.

## **Infrastructure Stability**

The stability, functionality, and scalability of our network infrastructure and technology platforms, as well as those of our third-party suppliers, are crucial for the effectiveness of our product and service offerings. Any instability in these systems could have detrimental effects on our business reputation and operations.

If weaknesses are present in our infrastructure, we may encounter challenges in rectifying or mitigating them. Inability to address these weaknesses may lead to our products failing to meet customer expectations, thereby harming our reputation and business prospects. It is imperative that we maintain robust infrastructure to ensure the delivery of quality services and products to our customers.

## **Disaster Recovery**

Given the high level of automation in our business operations, any disruption or failure of our systems could significantly delay our sales processes and service delivery. In the event of a major disaster or catastrophic event causing destruction or disruption to our critical business or information technology systems, our ability to conduct normal business operations could be severely compromised. Such disruptions may materially and adversely impact our future operating results. Therefore, it's crucial to implement robust contingency plans to mitigate the impact of such events on our business continuity.

#### **Software Viruses and Network Intrusion**

We operate multiple networks and management information systems, some of which are interconnected and linked to the internet or other external networks. This setup exposes us to potential risks such as viruses and network intrusions from third parties. Any intrusion or virus could disrupt the performance of our transaction processing capabilities and, in extreme cases, necessitate temporary shutdowns of affected systems, compromising customer information, user accounts, and employee data.

Additionally, systems accessible through the internet are vulnerable to "denial of service" attacks, which can render them unavailable to our customers and employees. To mitigate these risks, we maintain rigorous security policies and procedures. These measures include the use of intrusion detection software, virus monitoring tools, IP blocking, and IP tracking software. We also employ complex encryption methods for transactions and implement network monitoring and reporting solutions. Furthermore, we enforce application and database-level restrictions and controls through meticulous network design and implementation.

## **Improper Disclosure of Personal Data**

We handle substantial volumes of personally identifiable information, mainly comprising customer data and transactions. Despite our rigorous security controls, employee training efforts, and adherence to best practices, there remains a risk of improper disclosure of this sensitive personal data. Such breaches could tarnish our reputation and expose us to legal liabilities under data protection laws, potentially impacting our business and financial standing in a significant manner.

# **Proprietary Information**

We depend on a blend of copyright, trademark, and trade secret laws, along with confidentiality protocols, contractual agreements, and additional safeguards to safeguard our proprietary information. However, these protective measures offer only partial defense and may be vulnerable to invalidation, circumvention, or legal challenge. Despite our diligent efforts to shield proprietary rights, unauthorized entities may seek to acquire or utilize information deemed proprietary by the company. Failure to obtain approval for pending or future patent or trademark applications could leave our intellectual property vulnerable to infringement by other parties.

#### **Conflicts of Interest**

Given that some of the Company's directors and officers may also hold positions as directors, officers, or shareholders in other companies, potential conflicts of interest may arise periodically in connection with our operations.

# **Litigation and Judgement**

The Company may become involved in litigation, both as a plaintiff and a defendant, arising in the ordinary course of business. Presently, the Company has one unresolved claim outlined as follows:

a) In July 2019, one of the Company's subsidiaries (the "Subsidiary") received a Statement of Claim from Her Majesty the Queen in Right of Alberta ("Alberta") amounting to \$633,284 (the "Alberta Claim"). This claim pertains to the balance of funds on expired cards under a Card Management Agreement between the Subsidiary and Alberta. The funds claimed by Alberta were received and held in the service provider's bank account, not that of the Subsidiary. The Company has duly recorded these payables in its financial statements. Upon receiving legal advice, the Subsidiary has opted to accept Alberta's proposed consent judgment to resolve the matter, and accordingly, has consented to the claim.

## **Financial Risk Management**

The Company faces several financial risks inherent in its operations, including market risk (such as currency and interest rate fluctuations), credit risk, and liquidity risk. To address these risks, the Company has implemented a comprehensive risk management program aimed at mitigating potential adverse impacts on financial performance.

The risk management activities are overseen by the accounting and finance department in accordance with policies approved by the Board of Directors. This department works closely with management to identify and assess financial risks effectively. Furthermore, the finance department is tasked with establishing controls and procedures to ensure that financial risks are managed in line with the approved policies.

#### (a) Market Risk

## (i) Currency Risk

The Company operates primarily in Canada and has a subsidiary in USA that had ceased operation. However, the Company still faces foreign exchange risk due to transactions, financial assets, and liabilities denominated in foreign currencies.

To manage this risk, the Company's primary goal is to ensure sufficient Canadian cash reserves to support forecasted Canadian cash flows over a 12-month period. To achieve this, the Company monitors projected cash flows in foreign currencies and adjusts the currency composition of its cash holdings accordingly.

Balances denominated in USD at September 30, 2024 and 2023 are as follows:

	2024	2023	
Cash	290,138		
Accounts receivable and other receivables Accounts payable and accrued liabilities	149,122 (27,155)	153,471 (115,694)	
Total net asset	\$ 412,105	\$ 37,777	

Fluctuations in the Canadian dollar exchange rate have an impact on the Company's results from operations.

Fluctuation of the U.S. dollar relative to the Canadian dollar of 5% would impact net income by approximately \$20,605 as of September 30, 2024 (2023 impact net income - \$1,889).

## (ii) Interest rate risk:

Interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

Financial assets and financial liabilities with variable interest rates expose the Company to cash flow interest rate risk.

The Company currently is not exposed to interest rate risk.

## (b) Credit Risk

Credit risk is the risk of a financial loss to the Company if a customer or counterparty to a financial instrument fails to meet its contractual obligation. The maximum exposure to credit risk of the Company at period-end is the carrying value of its cash and accounts receivables.

The Company manages credit risk by maintaining bank accounts with Schedule 1 banks in Canada.

## **Capital Risk Management**

The Company's capital management objective is to sustain its operations as a going concern, delivering returns to shareholders and benefits to stakeholders. Capital, as defined by the Company, encompasses equity, including issued common shares, warrant reserve, contributed surplus accumulated, and other comprehensive income.

The primary aim of the Company's capital management is to ensure it maintains adequate cash resources to support its growth initiatives and ongoing operations. To fulfill these objectives, the Company may seek to raise additional funds through the issuance of equity or debt financing.

During the periods ended September 30, 2024 and the year ended December 31, 2023, the Company's capital management strategy focused on raising share capital, reaching settlements with creditors, discontinuing unprofitable ventures, and expanding profitable lines of business.

#### **Commitments**

The Company has no lease commitment as at September 30, 2024.

# **Additional Information**

Additional information relating to the Company can be found on SEDAR at <a href="www.sedar.com">www.sedar.com</a>.